

Terms & Conditions

Service redo & retail return policy: I strive to offer my guests the highest level of guest satisfaction. If you are having challenges with your cut or colour, let me know within seven days of your visit and I'm happy to correct the issue with no additional charge. Should you make a retail purchase that you are unsatisfied with, I will accept retail exchanges, For another product for 30 days from your initial purchase. Please select below if you agree to these terms and would like to continue with the service today.

Future appointment cancellation policy: In order to continue providing the best possible scheduling option to my guess, I require 48 hours notice, should you need to cancel or reschedule your visit with me. If you cancel your appointment 24hours before, there will be a fee of 50% of your full service , if you cancel/no show the day of your appointment it will result in full cost of your scheduled services and will be due before new appointment is scheduled.